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## **Robomow 30 Day Trial Offer**

### **Terms and Conditions**

1. The product must be paid for in full before dispatch will take place.
2. Mower Magic will give pre-sales installation advice to customers wishing to take up the 30 Day Trial Offer. If necessary we will ask for drawings or photos of your garden layout so we can advise on any problem areas. We will advise if we feel the information given suggests that Robomow is not a suitable machine for the garden in question.
3. The Robomow package will contain instructions on the safe and proper use of the mower, and will provide the customer with an operating manual that must be reviewed carefully prior to installation proper, and in particular, the safety instructions that are included therein.
4. Mower Magic will contact the customer approximately 2 to 3 times during the course of the 30-day trial period to follow up on the operation of the mower and your satisfaction. Mower Magic will take steps to help with any problems or questions during this time.
5. As the customer is embarking on a 30-day trial, after which time the machine may be returned, we ask that reasonable and prudent care be taken of the product, including its safekeeping. It is the responsibility of the testing party to notify Mower Magic of any product problems or malfunctions during the trial. The customer must also make arrangements for insurance of the machine whilst in their care. No refund can be issued if the machine cannot be returned for any reason (for example theft).
6. At the end of the 30-day period, Mower Magic will contact the customer to complete a customer satisfaction survey. After this has been completed the customer has the option of returning the machine.
7. If the customer decides that the Robomow is no longer required, the complete package (including pegs and wire - these are easily removed from the lawn after only 30 days) should be returned to Mower Magic. On receipt of the returned package a full refund will be issued subject to the machine being in satisfactory "ex-demo" condition. Mower Magic can organise collection of the machine if the customer requires this, charged at £30 +vat.
8. Deliberate and or wilful damage to the product will be grounds for cancellation of the test program, and Mower Magic will not provide any refund. In the event of a breach of any of the conditions contained above the offer of refund is cancelled.
9. The signature on this document will serve as an official signature for acceptance and acknowledgment of the terms and conditions of this offer.

Name: \_\_\_\_\_

Signed: \_\_\_\_\_ Date: \_\_\_\_\_